

Terms and Conditions

Last updated: 21 August 2025

Effective date: 21 August 2025

1) Provider

Oakridge Enterprises Kft.

Registered office: 1067 Budapest, Rózsa utca 19. 1. em. 19. ajtó, Hungary

Company registration number (Cégjegyzékszám): 01 09 444117

Tax number (Adószám): 32816220-2-42

E-mail: support@avidadev.com

Website: <https://rep.avidadev.com>

2) Scope

These terms apply to all purchases made via **rep.avidadev.com** between Oakridge Enterprises Kft. (“we/us”) and customers (“you/the customer”). They apply to both consumers and business customers. In case of conflict, mandatory Hungarian consumer protection law prevails over these terms.

3) Language, conclusion of contract and records

- Contract language is English.
- Placing an order on the website constitutes an offer; a binding contract is formed only when you receive our explicit order confirmation by e-mail.
- You may correct input errors until you click “Confirm order”.
- We do not store the contract in a way that is accessible to you afterwards. The order confirmation contains the essential terms.

4) Prices, currency and invoicing

- **All prices are exclusive of VAT** and any other applicable taxes or duties, unless stated otherwise.
- The currency is displayed on the product page and at checkout.
- We issue invoices in accordance with Hungarian law. VAT (ÁFA) is charged pursuant to applicable rules.
- Obvious pricing errors may be cancelled by us with a full refund.

5) Payment

We accept the payment methods shown at checkout (e.g., payment cards, bank transfer, online payment services). In case of late payment, we may charge statutory default interest and reasonable collection costs. Delivery and/or performance may be withheld until payment is received in full.

6) Delivery, passing of risk and partial deliveries

- Delivery methods and costs are shown at checkout. Stated delivery times are indicative.
- The risk of accidental loss passes upon physical handover to you or a third party designated by you.
- We may make partial deliveries at no extra cost to you.

7) Right of withdrawal for consumers (distance contracts)

If you are a **consumer**, you have a 14-day right of withdrawal for distance purchases. The period runs from the day you (or a third party designated by you) physically receive the goods. For orders with multiple goods, the period runs from receipt of the last item.

How to withdraw:

1. Send us an unambiguous statement of your decision to withdraw (e.g., by e-mail).
2. Return the goods without undue delay and no later than 14 days after notifying us of your withdrawal.
3. You bear the direct cost of returning the goods unless stated otherwise.
4. We will refund all payments received (including standard delivery) no later than 14 days from the day we receive your notice. We may withhold the refund until we have received the goods back or you have supplied evidence of having sent them back.

Exceptions (no withdrawal right):

- Goods made to your specifications or clearly personalised.
- Sealed goods not suitable for return due to health or hygiene reasons if the seal has been broken.
- Perishable goods.
- Digital content supplied non-tangibly, where performance has begun with your prior express consent and acknowledgement that you thereby lose the withdrawal right.
- Services fully performed with your prior express consent before the withdrawal period expires.

Return address:

Oakridge Enterprises Kft., 1067 Budapest, Rózsa utca 19. 1. em. 19. ajtó, Hungary.

8) Defects, complaints and remedies

If you are a consumer, statutory liability for defects applies; you may request repair or replacement, or—if conditions are met—a price reduction or rescission. Business customers must notify defects without undue delay and within a reasonable time after the defect is or should have been discovered.

Where statutory **jótállás** (mandatory guarantee) applies to certain product categories under Hungarian law, we comply with those rules; any commercial guarantees are described in the product information and/or guarantee certificate.

9) Retention of title

We retain title to supplied goods until paid for in full, in accordance with Hungarian law.

10) Limitation of liability

We are not liable for indirect or consequential loss, loss of business or loss of profit unless caused by intent or gross negligence. Nothing in these terms excludes liability that cannot be limited under mandatory law (e.g., liability for death or personal injury caused by negligence).

11) Force majeure

We are not liable for failure or delay in performance due to circumstances beyond our reasonable control (force majeure), including but not limited to strikes, lockouts, supplier failures, war, terrorism, natural disasters, government orders or interruptions in power/data communications.

12) Data protection

Personal data is processed in accordance with the GDPR and Hungarian data protection law. See our Privacy Policy at <https://rep.avidadev.com/privacy>. Supervisory authority in Hungary: National Authority for Data Protection and Freedom of Information (NAIH), <https://www.naih.hu/>.

13) Complaints and ADR (out-of-court dispute resolution)

If you have a complaint, please contact us first at **support@rep.avidadev.com**. For consumers: you may also contact the **Budapest Conciliation Board (Budapesti Békéltető Testület)** for out-of-court dispute resolution:

- Address: 1016 Budapest, Krisztina krt. 99., Hungary
- Website: <https://bekeltet.bkik.hu/en/>
- E-mail: bekelteto.testulet@bkik.hu
- Phone: +36 (1) 488 2131

Note on the EU's ODR platform: The former Online Dispute Resolution platform was closed by the European Commission on 20 July 2025. For online purchases, please refer to national ADR bodies as above.

14) Governing law and jurisdiction

These terms and purchases made hereunder are governed by **Hungarian law** (without regard to conflict-of-laws rules). Any dispute may be brought before the competent courts of Budapest, unless mandatory consumer protection rules entitle you to sue in the courts of your domicile.

15) Changes to terms

We may update these terms with prospective effect. The current version is published on the website. Changes do not apply to already concluded contracts unless required by law or accepted by you.